

# Employee Code of Conduct Doing What is Right Every Day in a Complex World



# Letter from the CEO

## Dear Colleagues,

In Terma, we adhere to the belief that we have a significant role in improving our unique ability to work in partnerships with others. In these partnerships, as in world. Our activities are fundamental to the sovereignty and security of nations. any other dealings, we will operate transparently and ethically, as well as show We operate in a competitive and dynamic landscape where rising geopolitical tensions pose unique challenges. Consequently, the need for securing people is more relevant than ever.

have the right tools, support, and guidance on how to act in complex situations.

This Employee Code of Conduct describes our commitments and what we Thank you for your support and engagement. expect of our employees. It is important that we all know what is expected of us in order to help each other and ensure that we choose the right course of action when faced with difficult dilemmas. Together we make Terma a great place to work.

I believe transparency and trust are key to building long term partnerships. The foundation for all we do is technology, and our success is generated by a consideration for others, irrespective of where we are in the world.

## I have personally made it a habit to always have this code at hand. For me, it has become an everyday With this important purpose in mind, it is vital that our company and employees tool which I consult when faced with questions or dilemmas. I encourage you to do the same.

augen

Jes Munk Hansen CEO & President



# **Purpose and Scope**

The Employee Code of Conduct is applicable to all Terma employees located around the world.

Terma's Employee Code of Conduct describes Terma's commitments, what we need to comply with, and how we can help each other in our daily routines to live up to these commitments.

It is divided into five overall topics:

- Anti-Corruption & Business Ethics
- Human Rights
- Security
- Environment
- Global Trade Compliance

The Employee Code of Conduct outlines policies and the conduct required, as well as includes scenarios to better illustrate real-life dilemmas.

To support the policies in the Code, relevant procedures have been developed. For details, please see Terma Business System (TBS).

To further guide our employees, an Ethical Decision Tree has been made on page 6. When faced with a dilemma, go through the Ethical Decision Tree and you will be guided on how to act. Moreover, for each policy you will find which department can assist you if you are still in doubt on how to act.

Employees who believe there has been a violation of this Code of Conduct should report it through Terma's Whistleblower system Ethics Line or Tell us your concerns system. All reported incidents will be handled in a confidential and professional manner without fear of retaliation for reporting. Read more about the two systems in the section Report your concerns on page 46.

Requirements towards third parties are described in Terma's Business Relationship Code of Conduct.



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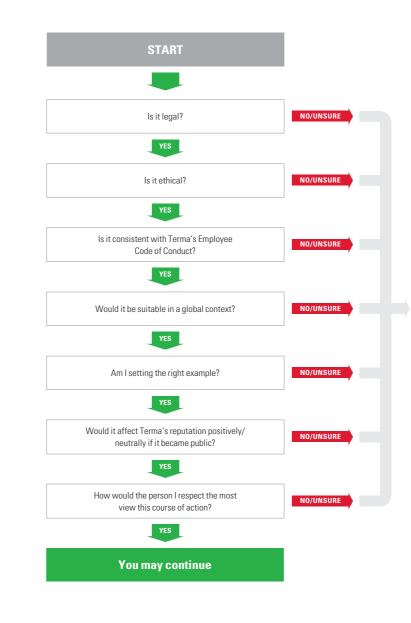
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# **Ethical Decision Tree**

The Ethical Decison Tree can guide you to make the right decision when faced with difficult situations.

Simply go through the steps with your dilemma and it will guide you on whether to continue or instead consult your manager and/or relevant departments.





## Do not continue

Contact your manager, Legal Services, the CSR & Compliance Department or other relevant departments, or if appropriate, report to our *Ethics Line*.

# Anti-Corruption & Business Ethics



# **Anti-Corruption Policy**

## Introduction

Corruption and corrupt practices come in many forms but all have in common that they promote inequalities, lead to distortion of competition, place employees and businesses at risk, tarnish reputation, and have a detrimental effect on society.

As an international company, Terma is exposed to diverse and sometimes challenging environments. In our industry, Terma is a supplier to many major projects and works with a wide array of partners. It is essential that the relationships we build are based on trust and a mutual understanding of responsible and ethical business conduct. Being upright and trustworthy are essential in any business relationship.

## **Scope and Definition**

Bribery, kickbacks/commissions, facilitation payments, extortion, conflict of interest, fraud, embezzlement, payments to public officials, and commercial bribery are among others some of the many various forms of corruption. These are all defined in our Anti-Corruption Compliance Program which describes why and how we work with anti-corruption.

## Compliance

Terma's Anti-Corruption Compliance Program complies with relevant national and international legislations including, but not limited to, the Danish Criminal Code, the U.S. Foreign Corrupt Practices Act, and the UK Bribery Act.



- Having a zero tolerance policy towards all forms of corruption and corrupt practices.

## We will

We commit to

- Ensure that our employees are trained properly and aware of the corruption risks they face.
- Maintain a robust Anti-Corruption Compliance Program

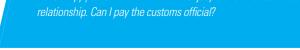
## We expect you to

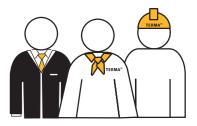


- Never engage in bribery, facilitation payments, or any other forms of corrupt practices.
- Comply with Terma's Anti-Corruption Policy and relevant procedures.
- Complete all relevant training.



my package and said it would take 1 week before they could release it. I know I have filled out all the paperwork correctly. He told me he could expedite the process for USD 20. My customer is unhappy and I do not want to jeopardize the business





- Work with integrity and set the right example. We are ambassadors for Terma and should in all our business dealings behave ethically.
- Speak up if we witness someone engaging in corrupt practices.
- Be transparent about our challenges and business dealings, and address issues openly. We should utilize our colleagues as moral compasses.

# **Conflict of Interest Policy**

## Introduction

Terma respects our employees and their privacy. Nonetheless, we acknowledge that a conflict of interest can arise if the personal interests of an employee or an individual close to an employee (i.e. family member, close friend) diverge from those of Terma.

In such circumstances, the ability of an employee to act with objectivity at the workplace could then be questioned. For instance with personal, social, financial, or political activities interfering or potentially interfering with their loyalty to Terma.

Transparency is key in ensuring that there is no unresolved, implied, or actual conflict of interest. It is both in the interest of Terma and the employee.

## **Scope and Definition**

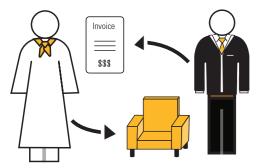
A conflict of interest may exist when an employee's personal interests diverge from the interests of Terma.

Employees cannot hold other employment where they act as a supplier to Terma.

Typical examples of conflicts of interest are: hiring relatives/close friends, being a manager for a relative/friend, using relatives/friends as suppliers of goods or services, being a supplier to Terma, or having a financial interest in any transaction involving purchase or sale by Terma of any products or services.

## Compliance

Terma's Conflict of Interest Policy is part of our Anti-Corruption Compliance Program and, therefore, complies with relevant national and international legislations including, but not limited to, the Danish Criminal Code, the U.S. Foreign Corrupt Practices Act, and the UK Bribery Act.



I am in the process of hiring a new supplier to refurnish one of our office buildings. One of my colleagues in another department owns an interior design company. Can her company supply the furniture for our new buildings?



 No personal interest coming above the interest of Terma

## We will

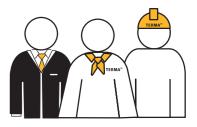
We commit to

- Ensure that all our employees are aware of, and trained in, Terma's Conflict of Interest Policy.
- Be transparent and talk openly about potential or actual conflicts of interest.

## We expect you to



- Adhere to the highest integrity standards and to avoid any conflict of interest.
- Never use your position, role, or corporate information, or act in any way contrary to the interest of Terma, to seek or gain benefits for yourself, your relatives, friends, or other third parties.
- Inform your manager and HR if you have other employment in order for HR to register it.



- Behave with honesty and integrity in all of our business dealings.
- Speak up if we witness a conflict of interest.
- Be transparent about possible conflict of interests and address them head on.

# **Gift and Hospitality Policy**

## Introduction

Both the giving and the receiving of gifts and hospitality, including other business courtesies, can be viewed as bribes if they are given with the expressed or unexpressed expectations of improperly receiving a benefit in return.

In general, Terma's employees should not accept gifts.

Terma recognizes that the giving of smaller, nominal, and modest gifts may be a natural and perfectly legitimate part of a business relationship, depending on the local culture and customs.

To ensure that no receiving or giving of gifts or hospitality can be perceived as bribery, it is important that employees comply with Terma's Gift and Hospitality Policy, as well as underlying gift and hospitality procedures. All gifts and hospitalities should be registered.

## **Scope and Definition**

Gifts are physical items which can be perishable or non-perishable. Gifts should never be in the form of cash or cash equivalents such as gift certificates, stocks, bonds, and virtual currency.

Hospitality means all forms of expense made to entertain guests, business courtesy, travel or lodging, or an invitation to a sporting or cultural event. If a representative of the giving organization does not accompany the recipient or participate in the event, then the hospitality is not hospitality, but, instead a gift.

## Compliance

Terma's Gift and Hospitality Policy and procedures are part of our Anti-Corruption Compliance Program which complies with relevant national and international legislations including, but not limited to, the Danish Criminal Code, the U.S. Foreign Corrupt Practices Act, and the UK Bribery Act.



have been invited by one of our customers to dinner and a show. He called this morning to let me know he would be detained and that I should use the ticket for my wife instead. Can my wife use the ticket?



 Never giving or receiving gifts and hospitality with an expectation of a benefit in return.

We commit to

Having a zero-tolerance policy toward all forms of corruption and corrupt practices.

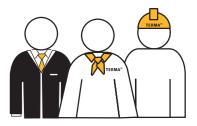
## We will

- Be transparent about what we give and what we receive.
- Register all gifts and hospitality.
- Ensure that our employees are trained in our Gift and Hospitality Policy and procedures.

## We expect you to



- Register all gifts and hospitality as described in Terma's Gift and Hospitality Procedure.
- Explain to your counterpart as early as possible during the relationship Terma's Gift and Hospitality Policy.
- Only accept or give gifts and hospitality which are modest in size, culture appropriate, and that can be subject to public scrutiny.
- Never accept or give gifts in the form of cash or gift certificates.
- Ensure that what you give or receive can never be misunderstood as a bribe by the recipient or other parties.



- Set the right example and behave with honesty and integrity.
- Be open and transparent about what we give and receive.
- Speak up if we feel that our colleagues or business partners are asking or receiving improper gifts or hospitality.

# **Charitable and Political Contributions Policy**

## Introduction

Terma is an international company and, as a good corporate citizen, wishes to give back to the societies where we operate. Therefore we engage in various forms of charitable contributions.

Terma's Executive Management defines which charitable contributions Terma makes.

Terma is a member of a number of trade associations, organizations, and industrial partnerships relating to our industry and our membership may indirectly involve contributions to political parties, which is a decision made by the trade association and has nothing to do with our business. Terma, itself, refrains from making political contributions.

## **Scope and Definition**

Charitable contributions cover grants, donations, and sponsorships to, among others, non-governmental organizations, universities, individuals, fairs and events.

Political contributions are contributions to political parties.

## Compliance

Terma's Charitable and Political Contributions Policy is covered by our Anti-Corruption Compliance Program which complies with relevant national and international legislations including, but not limited to, the Danish Criminal Code, the U.S. Foreign Corrupt Practices Act, and the UK Bribery Act.



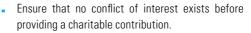


Investing in the societies where we operate.

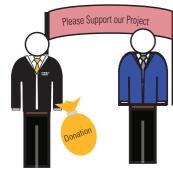
## We will

- Never provide any charitable contributions in return for a potential hidden or unfair benefit or advantage to our business. All contributions shall be able to tolerate public scrutiny.
- Register all contributions and be transparent.
- Never give political contributions.

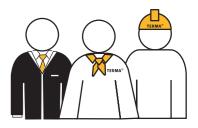
## We expect you to



- Register all charitable contributions as described in the Charitable and Political Contribution Prodecure.
- Never provide a political contribution on behalf of Terma



We are bidding for a contract in Spain. The customer's sister runs a non-governmental organization (NGO). The organization does a lot of good work helping children of the streets. A donation will help the NGO's important work and show the



- Be transparent and talk openly.
- Speak up if we learn or hear of any actions by Terma or our employees that violate this Policy.

# Human Rights



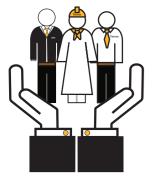
# Human Rights Policy

## Introduction

Human rights are at the very core of every responsible business. We aspire to be recognized as a company with a preeminent professional working environment where our employees feel safe and valued and where their human rights are respected. Our employees are vital and the foundation of our organization and therefore we will continuously work to prevent and mitigate adverse human rights impacts.

Operating in the Aerospace, Defense and Security sectors, we recognize that we may become part of impacts on human rights. In particular The Right to Life; through our products, services and the industry we belong to. For instance, our self-protection equipment will protect the lives of soldiers. However, we can never rule out that our products will be involved in situations that can result in adverse impacts.

We recognize that we are linked to such impacts through our business relationships. Therefore, we also require our business relationships to respect human rights; commit by policy; conduct human rights due diligence and provide access to remedy.



For the past 3 months, I have worked overtime, both in the weekdays and weekends, as we had a deadline to meet. I am overworked and therefore would now like to have my vacation, but my manager will not let me. He says there is another eadline approaching. What should I do? You should speak to your manager again, stressing that you are overworked and need to rest. If he still refuses to grant you vacation, you should contact the HR department. You are entitled to take vacation and you are experiencing an adverse impact on your right to rest, leisure and paid holidays. At Terma, we are committed to prevent or mitigate the adverse impacts, nat we may cause.

There are 48 human rights defined in the International Bill of Human Rights. A full

Terma respects human rights as defined by the UN Guiding Principles on

Business and Human Rights. This assists us to comply with relevant national

and international legislation such as, but not limited to, the UK Modern Slavery

Act and the U.S. Federal Anti-Trafficking laws, including as promulgated in the

U.S. Federal Acquisition Regulations. Moreover, we follow the implementation of

these principles by the Danish and the US government, as well as the EU.

**Scope and Definition** 

Compliance

list of these can be found on page 22.



- Respecting human rights as outlined by the UN Guiding Principles on Business and Human Rights.
- Zero-tolerance towards slavery and human trafficking.

## We will

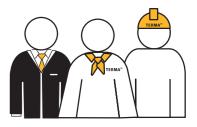
We commit to

- Conduct human rights due diligence, including regular operational-level human rights impact assessments.
- Raise awareness and train our employees in human rights.
- Require our business partners to respect human rights.
- Provide channels such as *Ethics Line* and *Tell us* your concerns for our employees and external stakeholders to voice their concerns and report misconduct.
- Communicate this policy commitment and our human rights impacts both internally and externally.

## We expect you to

- Assist Terma meet our commitment to respect human rights.
- Treat everyone in a respectful manner.
- Inform us immediately about any severe impacts that you become aware of; with us or our business relationships.

If ever in doubt on how to act, please consult the Ethical Decision Tree herein prior to making a decision. Still in doubt, discuss the issue with your manager, the HR department and/or the CSR & Compliance Department.



- Treat everyone with respect and dignity.
- Ensure that our working environment feels safe, tolerant, and supportive.
- Speak up if we see someone's human rights being impacted.

# List of Human Rights

## Right to self-determination

Right to non-discrimination

Right to work

Right to equal pay for equal work

Right to a living wage

Right to safe and healthy working conditions

Right to equal opportunities for everyone to be promoted

Right to rest, leisure and paid holidays

Right to form and join trade unions and the right to strike

Right to social security, including social insurance

Right to protections of mothers before and after childbirth

Right to children's and young people's protection from exploitation Right to adequate food and its fair distribution

Right to adequate clothing

Right to adequate housing

Right to water and sanitation

Right to health

Right to education

Right to take part in cultural life

Right to benefit from scientific progress

Right to material gains from inventions

Moral rights of authors

Right to life

Right not to be subjected to torture, cruel, inhuman and/or degrading treatment or punishment Right to free, prior and informed consent to medical or scientific experimentation

Right not to be subjected to slavery, servitude or forced labor

Right to liberty and security of person

Right to detained persons to humane treatment

Right not to be subjected to imprisonment for an inability to fulfil a contract

Right to freedom of movement

Right of aliens to due process when facing expulsion

Right to a fair trial

Right to be free from retroactive criminal law

Right to recognition as a person before the law

Right to privacy

Right to freedom of thought, conscience and religion

Right to freedom of opinion

Right to freedom of expression

Right to freedom of information

Right to freedom from war propaganda

Right to freedom from incitement of racial, religious or natural hatred

Right to freedom of peaceful assembly

Right to freedom of association

Right to protection of the family and the right to marry

Right to protection of the child and right to acquire nationality

Right to participate in public affairs

Right to equality before the law, equal protection of the law and rights of non-discrimination

Rights of minorities (culture, religious practice and language)

# **Discrimination and Harassment Policy**

## Introduction

Right to non-discrimination is one of the 48 human rights listed in the International Bill of Human Rights. Terma is committed to respecting human rights.

All employees should feel safe, secure, and comfortable when coming to work. The work environment should be one of tolerance, respect, and inclusion, free from any forms of discrimination, hostility, and harassment.

## **Scope and Definition**

Discrimination can be based on a variety of elements including, but not limited to, race, color, gender, language, religion, political or other opinion, national or social origin, property, birth or other status such as ethnic origin, disability, age health status, parental or marital status, or sexual orientation.

Harassment comes in many forms, and includes among others, intimidating and bullying or physical, psychological, verbal, or sexual harassment.

## Compliance

Terma is committed to respect human rights as defined by the UN Guiding Principles on Business and Human Rights, as well as comply with international and national laws and regulations.



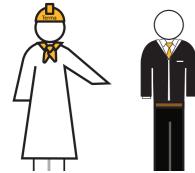
 Having a zero-tolerance policy towards all forms of discrimination and harassment.

## We will

- Refrain from discriminating in our recruitment and promotion processes, as well as in our daily business interactions.
- Provide and ensure a secure workplace free from all forms of discrimination and harassment.
- React prompt to any discrimination or harassment case brought to our attention.

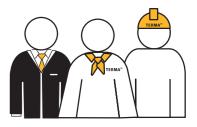
## We expect you to

- Treat everyone with respect.
- Base all work-related decisions solely on merits and in compliance with this Policy.
- Encourage others to speak up and never engage in any form of discrimination or harassment.
- Report discriminatory and harassing behavior.



My co-worker constantly makes remarks about my clothing and physical attributes in a sexual manner. I feel uncomfortable when she does it and do not know how to respond. What should I do? Comments of a sexual nature are not acceptable in th workplace. Terma has a zero-tolerance towards sexua harassment. You should let her know that it makes you feel uncomfortable and that she should refrain from making such comments. If the matter continues or you feel uncomfortable talking to her, reach out to your manager or HR. At Terma, no employee should be subjected to sexual harassment.

If you ever feel discriminated against or harassed, please inform your manager, your local Working Environment Representative/Work Council, and/or the HR department or make use of Terma's reporting channels such as *Ethics Line* or *Tell us your concerns*.



- Show respect and treat our surroundings in the same manner we would like to be treated.
- Speak up when we see someone being subjected to discriminatory or degrading behavior.

# **Diversity Policy**

## Introduction

At Terma, we recognize and value diversity and gender equality in our workforce. Diversity is about bringing together a rich mix of people with different perspectives and backgrounds.

We believe that differences of thought, skills, background, experience, and work styles are crucial for the sustainable business development and future of Terma.

Our recruitment, development, and career building activities are based on the premises of equal opportunity and supporting a diverse talent pool.

## **Scope and Definition**

Diversity encompasses a wide range of visible and invisible attributes; e.g. age, gender, race, national or ethnic origin, religion, language, political beliefs, sexual orientation, physical ability as well as a diversity of talents, skills, experiences, and abilities.

## Compliance

Terma is committed to respect human rights as defined by the UN Guiding Principles on Business and Human Rights, as well as comply with international and national laws and regulations.



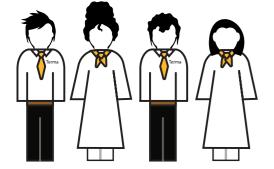
 We commit to
Providing an inclusive and welcoming environment for all people, including, among others, employees, customers, suppliers, and business partners.

## We will

- Maintain a strong focus on diversity and equal opportunity in recruitment, compensation, termination and other conditions of employment, as well as provide adequate training for our employees and leaders.
- Maintain an inclusive and tolerant workplace.

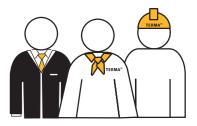
## We expect you to

- Be respectful towards everyone with whom you interact.
- Take into account diversity, when making a recruitment, development activities, or promotion decision.
- As a manager promote equal opportunities.



I am recruiting a new employee for our team. The best candidate unfortunately does not speak Danish, she only speaks English. It is quite convenient for us only to have native Danes, as we can conduct our meetings and daily interactions in Danish. She is much more experienced than the other candidates, but I fear hat the dynamics in the team will change if we hire her. What would I do? If she is the better candidate, you should choose her. It is important to have a diverse workforce and she might bring new insights and backgrounds that would be valuable for your team. At Terma, we value diversity and we do not discriminate gainst people based on their language or other attributes.

If ever in doubt on how to act, please discuss the issue with



## Together we will

- Create an inclusive, harmonious, and welcoming workplace.
- Treat everyone with respect and be respectful of cultural and other differences.

your manager and/or the HR Department.

# Health and Safety Policy

## Introduction

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Occupational health and safety is essential in any workplace. Terma is dedicated to providing the best possible working environment for our employees as this is a necessary and vital condition for ensuring job satisfaction, health and safety, a positive work life, and for Terma to be an attractive workplace.

## **Scope and Definition**

This policy covers the physical and psychological working environment, and the general well-being and safety for all employees at Terma. It also covers employees on travel for Terma.

This includes, but is not limited to, safety regulations, handling of occupational accidents, mental well-being (e.g. stress), facilities, work life balance, and substance abuse.

## Compliance

Terma is committed to respect human rights as defined by the UN Guiding Principles on Business and Human Rights, as well as comply with relevant national and international health and safety regulations and requirements.





 Invest in our employees' health, motivation, safety and systematically improve the working environment.

Providing a safe and healthy working environment

for our employees and to prevent accidents.

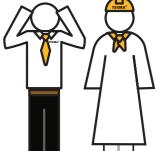
- Implement relevant guidelines and procedures and communicate these to employees.
- Register all reported incidents and develop new proactive measures to ensure the prevention of similar future incidents.

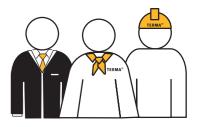
## We expect you to

We commit to

- Observe the health and safety rules and take the necessary precautions in order to protect yourself, your co-workers/colleagues, and any visitors.
- Report all accidents, near-misses, injuries, and unsafe acts and conditions.
- Adhere to Terma's Alcohol & Drug Policy to maintain a workplace free from illegal use, possession, sale, or distribution of drugs and alcohol

EMPLOYEE CODE OF CONDUCT - HUMAN RIGHTS





- Remind our colleagues and visitors of the applicable rules.
- Keep an eye out for our colleagues. Stop immediately any unsafe behavior that we might witness.

# **Data Privacy Policy**

## Introduction

The right to privacy is a human right. The well-being of our employees is a high priority in Terma and respecting their rights as individuals is essential.

Terma is dedicated to ensuring the privacy and protection of our employees' personal data in compliance with applicable laws and regulations.

## **Scope and Definition**

Personal data is defined as any information relating to an identified or identifiable individual, a 'data subject', such as an employee, business partner, supplier, customer, etc.

In practice, personal data is a wide array of information that – either by itself or in combination with other information – can be used to identify an individual, such as name, date of birth, address and phone number, or other information, specific to the physical, mental, economic, cultural, or social identity of a person.

## Compliance

Terma complies with relevant national and international legislation regarding data privacy such as the EU General Data Protection Regulation (GDPR).





Respecting the data privacy rights of our employees and all other individuals with whom we interact; and to demonstrating the utmost care in handling their personal data in a compliant manner.

## We will

We commit to

- Describe which personal data we collect and how we use and store it and for which purposes.
- Raise awareness within our organization regarding data privacy and train our employees accordingly.

## We expect you to

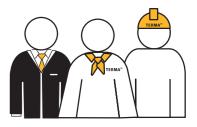


- Safeguard all personal data entrusted to you and to ensure that the principles of data protection and data privacy are applied.
- Adhere to Terma's data privacy procedures, including Terma's Data Privacy Handbook.



I have received an unsolicited job application in my e-mail. It contains personal information about the applicant. What hould I do with this information? You should write to the applicant and thank him/her for showing an interest in Terma and inform that you will have to delete the e-mail due to data privacy regulations and ask the applicant to resubmit the application via the channel available at Terma's vebsite.

If ever in doubt on how to act, discuss the issue with your ma



## Together we will

- Use personal data only for the particular and legitimate purpose for which it was collected.
- Maintain confidentiality of any personal data we have been entrusted with.
- Ensure we do not keep personal data any longer than necessary.

ager and/or Legal Services.

# Security



# **Security Policy**

## Introduction

As an international company, working with classified, export-controlled and sensitive information within the aerospace, defense, and security sector, Terma is exposed to advanced threats and is under strict regulations and requirements from government authorities, customers, and partners.

Failing to comply with the security requirements could compromise national and international security, lead to the loss of human lives, criminal law prosecution of both the corporation and individuals, and loss of contracts and production licenses as well as severely tarnish Terma's brand and our stakeholders' trust in Terma.

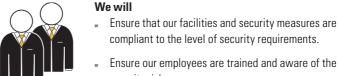
## **Scope and Definition**

Terma's Security Program is primarily based on NATO's security regulations, national regulations and laws as well as internal risk assessment. The Program describes why and how we work with security. The Security Program is divided into Physical, Personnel, Equipment/Material and Information Security which is described in the Security Program. Specifically, Terma's Information Security Program, based on CMMC, ISO 27001 and national regulations, covers Document, IT, Operational Technology, Cyber, Product, Human Information, and Crypto Security.

## Compliance

This policy statement is implemented in accordance with CMMC and the applicable legal and regulatory requirements of, but not limited to, national as well as international authorities such as NATO, EU, and MISWG.





compliant to the level of security requirements. Ensure our employees are trained and aware of the security risks.

Being a trustworthy partner with a high level

of security who complies with relevant laws,

regulations, and obligations in relation to security

and safeguarding classified, export-controlled, and

 Maintain a security risk assessment in order to counter unacceptable security risks.

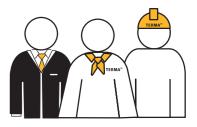
## We expect you to

We commit to

other sensitive assets.

- Stay vigilant, be aware of restrictions and risks related to the assets you are working with, and comply with regulations and restrictions related to the Security Program.
- Speak up if you witness a breach of compliance.
- Contact your Manager or the Security Department, if you make a mistake that could compromise security.

A project was running late and I needed my Project Manager to review some of the work, which was classified. The Project Manager was out of the office, so he ordered me to send it in an email. Since the work is classified. I know that this is a breach of the security regulations, but on the other hand, the whole



- Work with integrity and set the right example. As a manager we introduce, train, and support our employees to comply with security requirements. As an employee we are aware of the security requirements we have to abide by, and we are actively supporting our colleagues to do so.
- Be able to continue to work in the field of aerospace, defense, and security by being aware of security requirements and comply with these.

# Environment



# **Environmental Policy**

## Introduction

At Terma, we are respectful of the environment and strive to reduce the negative environmental impacts from our businesses. We foster this through continuous improvement of our production processes, conscious choice of chemicals and hazardous substances, and careful management of resources as well as close cooperation with the relevant authorities and stakeholders.

## **Scope and Definition**

Terma's environmental impact is the impact we have on living and non-living natural systems including, but not limited to, water, air, land, and ecosystems.

## Compliance

Terma complies with relevant national and international environmental legislations, requirements, and standards including the REACH regulation and RoHS directive.





We will Use energy more efficiently and reduce our emissions.

Reducing our environmental impact and optimizing

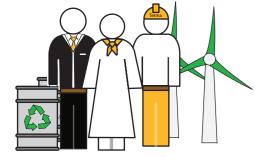
the use of natural resources.

- Prevent or reduce noise and pollution of soil, water, and air.
- Involve employees and other stakeholders in improving Terma's environmental footprint.

## We expect you to

We commit to

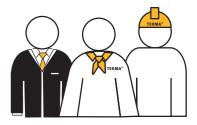
- Actively be involved in improving Terma's environmental footprint.
- Use the 3 R's in your daily routines: Reduce, Reuse and Recycle.
- Reduce work travel hold virtual meetings instead.
- Turn off unnecessary lighting and machinery – including standby and chargers – or use a timer.



I have noticed that turning off specific machinery between use will considerably lower the level of power consumption. Operators normally leave it turned-on out of ease and habit. What should I do?

You should talk with your Environmental Representative and discuss your observation. Together you review how the turning off of the machine could be implemented, minimizing Terma's environmental impact and reducing costs.

If you have any environmental initiatives and efficiency ideas, please contact the Facilities Department



## Together we will

Take care of the environment in our everyday routines.

# Global Trade Compliance



# **Export Control Policy**

## Introduction

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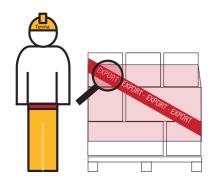
Export control regulations are common and set in place to ensure that certain types of products and technologies are not exported and/or shared without prior authorization by relevant governmental authorities.

## **Scope and Definition**

The majority of products and technologies produced, used or otherwise handled by Terma are subject to export controls of one or multiple jurisdictions. This means that certain government authorizations are required in order for Terma to export, re-export, or otherwise share products, technologies, data services, and the like. In addition, in some cases, there are governmental prohibitions restricting export and re-export to individuals, companies, and countries.

## Compliance

This policy statement is implemented in accordance with the applicable export control and trade compliance laws and regulations. Failure to comply, or failure to report any possible violation, can cause severe penalties and restrictions on our business in the future.



I am engaged in aircraft selfprotection product development activities in Terma in Denmark and want to share a product drawing with my colleague in Terma in the U.S. Can I just e-mail the drawing to him? No. Such drawings might be subject to Danish arms expo control and sending the drawing to Terma in the U.S. constitutes an export from Denmark to the U.S. Before you send the document, you need to make sure that a proper export license from the Danish government exists or is btained, if needed.





 Complying with all applicable export and trade compliance laws in all countries in which Terma operates. This includes embargoes, sanctions, and other export restriction ("export controls").

## We will

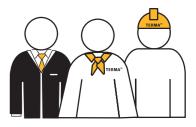
We commit to

- Provide dedicated resources to manage export control awareness and compliance throughout our organization to support compliance activities in the operational businesses.
- Pro-actively engage with government regulatory bodies to shape the environment within which we operate.
- Incorporate export controls into our business procedures to ensure that compliance is an integrated function of the business.
- Develop and provide training in the relevant controls to all relevant business areas and group functions.

## We expect you to

- As a manager, secure and encourage a high level of awareness and compliance.
- As an employee to observe and strictly adhere to all applicable export control laws and Terma's commitment to compliance.
- Obtain and maintain a basic understanding of export controls through the resources made available by Terma.
- Know the requirements of Terma's compliance procedures where applicable to your duties.
- Seek appropriate guidance in a timely manner.

If ever in doubt on how to act, please contact Legal Services.



## Together we will

 Not export any product, software, document, service, or technology nor share it with anyone outside our organization without first making sure that all prerequisite government authorizations as they may apply to such transaction exist or are obtained, and that any contractual confidentiality obligation is adhered to.

# **Competition Law Policy**

## Introduction

Competition laws apply in the various jurisdictions where Terma conducts business. The competition regulations serve to protect a free and open competitive market for products and services. Unfair competition contributes to creation and maintenance of monopolies and effectively hinders economic, social, and technological development, in particular, in lesser developed markets.

Compliance with the competition legislation is a requirement for all Terma personnel, and in particular, relevant to staff who have contact with external parties within our industry and who commit Terma in agreements and contracts as part of their work for Terma.

## **Scope and Definition**

The overall aims of the competition laws are to secure the optimal, free, and transparent competition on the market, and prevent cartels and other activities which reduce competition. It is imperative to be aware of these rules in interactions with all third parties and in particular with actual or potential competitors.

It is imperative that all Terma personnel who enter into commitments which may affect competition are aware of the applicable competition laws. No agreement or any kind of external commitment may have as its purpose or consequence the obstruction of competition.

## Compliance

Terma's policies and procedures are in compliance with European and U.S. competition regulations and national applicable laws in all countries in which we operate.





 Observing strict compliance with all aspects of the competition laws which apply to Terma's business.

## We will

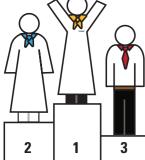
We commit to

- Ensure that Terma's employees are trained in compliance with applicable competition laws.
- Maintain procedures to support compliance and provide guidance to employees, who engage with third parties on behalf of Terma.

## We expect you to

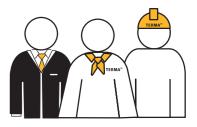


- Attend compliance training and to strictly adhere to Terma's policy and procedures in regard to competition laws.
- Actively refrain from any participation in any effort with competitors to limit competition.
- Act in support of a culture where compliance with the law is the basis for doing business.



I have been approached by a competitor in a tender and asked whether we would agree to bid together and increase the chance of getting the contract. Should I agree and Terma join forces with the competitor?





- Keep each other aware of the importance of being compliant with Terma's policies and procedures regarding competition laws.
- Act with care when co-operating with or otherwise interacting with (potential) competitors to Terma.

# **Report your Concerns**

Every employee is responsible for knowing what is expected. By becoming familiar with this Code and the policies and procedures it highlights, you will be better equipped to recognize and handle ethical dilemmas. It is important to ask questions or raise issues if you experience a situation that might have ethical implications. When in doubt: speak up. Talk to your colleagues, manager, or relevant departments, such as Legal Services, HR, and the CSR & Compliance Department.

## **Reporting Channels**

Terma has two reporting channels, *Ethics Line* and *Tell us your concerns*, to report concerns depending on the seriousness of the concern. Please note, that no classified information can be reported in any of the two systems.

Ethics Line



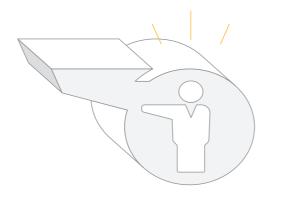
Terma's Ethics Line offers a confidential and safe channel where **any employee or third party of Terma** (e.g. suppliers, consultants, etc.) can report concerns if they suspect that **serious or illegal misconduct** or other potential wrongdoing is taking place. The *Ethics Line* system operates in strict compliance with data privacy regulation. All reported incidents will be handled in an anonymous and professional manner without fear of retaliation for reporting.

Employees can report **anonymously** or by name to the system and the report will be automatically transferred to Terma's Ethics Committee. The whole process is transparent and is described in the *Ethics Line* procedure in Terma Business System and on Terma's internal Portal.

You can **report serious or illegal misconduct** and other potential wrongdoings including, but not limited to:

- Criminal offences, including bribery, fraud, and forgery of documents
- Violence or assault against employees
- Security breaches
- Violation of laws and regulations
- Violations of trade sanctions

The full list of subjects that can be reported on can be found in Terma's *Ethics Line* procedure.



Tell us your concerns

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Terma's system *Tell us your concerns* is an **internal case management** system for **Terma employees**. It is for all **concerns** and reports which do not rise to the level of serious illegal misconduct of the type that should be reported via Terma's *Ethics Line*. **You cannot report a matter anonymously**. All reports will be treated in a professional and confidential manner. The whole process is transparent and is described in the *Tell us your concerns* procedure in Terma Business System and on Terma's internal Portal.

You can report **concerns** and other potential wrongdoings such as but not limited to:

- Bullying
- Harassment
- Environmental negligence
- General work conditions
- Discrimination

The full list of subjects that can be reported on can be found in Terma's *Tell us your concerns* procedure. Reports concerning the physical working environment should not be reported in *Tell us your concerns*, but instead to your local Working Environment Representative and/or your local Work Council.

## **Protection and Non-Retaliation**

Retaliation against an employee for reporting an issue or raising a legitimate concern involving a violation of company policy, law, or regulation is strictly prohibited. Allegations of retaliation will be treated seriously and be thoroughly investigated. Confirmed allegations of retaliation will result in appropriate disciplinary action, up to and including termination of employment.

Terma is committed to protect and support our employees. Any employee who refuse to act unethically, in keeping with Terma's Anti-Corruption Policy and procedures, as well as or other relevant policies in this Code of Conduct, will be protected and supported even when such actions result in loss of business or other disadvantages to Terma.

# **Disciplinary Measures**

All employees are expected to comply with all of the policies described in this Employee Code of Conduct and relevant supporting procedures, as well as applicable national and international legislation, regulation, and other requirements.

If ever in doubt on how to act, it is the responsibility of the employee to seek guidance and talk to his/her manager or relevant department and/or raise the concern via *Ethics Line* or *Tell us your concerns*.

## **Consequences for Violating this Code**

Depending on the gravity of the violation, disciplinary measures range from an oral or written warning to termination of employment, and in cases of illegal misconduct prosecution. All violations will be noted in an employee's HR file.



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